



CGS-CIMB

How to use your OneKey

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Steps

- i. Log on to CFD platform through <https://cfid.cgs-cimb.com.sg/> with your user ID and Password.
- ii. You will be prompted to enter your One-Time Password.
- iii. Press OTP on your OneKey to retrieve the password.

Please note:

- *2FA is **not compulsory**. If you choose not to link-up the OneKey Token, you may click '**Continue to Login**' to proceed.*
- *Once you linked the 2FA, you will have to key in the One-Time Password ("OTP") every time you to login.*
- *OneKey, the 2FA device from Assurity is free of charge to all eligible Singapore Citizens and Permanent Residents. The device however is only available through NAF 2FA enabled Online Service Providers.*
- ***Pass Holders or Non-Pass Holders** please contact CGS-CIMB Call Center 1800 5389889, or call OneKey Customer Care Center at (65) 6566 3539 (OKONEKEY) for more information.*